



# GENERAL SERVICES ADMINISTRATION

Trusted Translations, Inc. is a certified provider of high-quality language solutions to numerous government departments and agencies, including the U.S. Department of Education, U.S. Department of Justice, U.S. Library of Congress, NASA, FEMA, U.S. Army, U.S. Marine Corps, U.S. Air Force, U.S. Navy, U.S. Department of Homeland Security, U.S. National Park Service, U.S. Department of Labor, and U.S. Department of Agriculture. Our expertise and dedication have made us a trusted partner in addressing the complex linguistic needs of these esteemed organizations. We are classified under the Professional Services category.



## General Services Administration

### Federal Acquisition Authorized Federal Supply Schedule FSS Price List

Online access to contract ordering information, terms and conditions, pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, The website for GSA Advantage!®, is: <https://www.GSAAdvantage.gov>.

### Multiple Award Schedule (MAS)

Federal Supply Group: Professional Services

FSC Code: 3610

Contract Number: GS-10F-0245W

Contract Period: July 12, 2010 – July 11, 2025

Trusted Translations, Inc.  
66 West Flagler Street, 12<sup>th</sup> Floor  
Miami, FL 33130  
[www.trustedtranslations.com](http://www.trustedtranslations.com)

Contract Administration :  
Richard Estevez  
T: 786-541-1600 EXT 311  
F: 202-350-0512  
Email: [richard@trustedtranslations.com](mailto:richard@trustedtranslations.com)

Pricelist current through  
Mod. PS-0047, Effective 12/09/2024

### Business Size/Classification

Small Disadvantaged, Minority-Owned Business

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For more information on ordering go to the following website: <https://www.gsa.gov/schedules>.



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## An Overview: Trusted Translations, Inc.

Trusted Translations, Inc. is a leading provider of multilingual language solutions, offering professional translation, over-the-phone interpretation (OPI), in-person interpretation, and sign language services, recognized globally for excellence. With a network of over 10,000 expert translators and linguists, we have proudly served more than 5,000 satisfied clients across industries. Trusted by top government agencies, Fortune 500 companies, and non-profit organizations, we provide unparalleled language solutions in over 200 languages at highly competitive prices.

We have delivered exceptional services to highly respected organizations, including Federal, State, and Local Government entities as well as private sector leaders such as Lockheed Martin, Halliburton, Coca-Cola, General Electric, and Citibank. Our extensive client list also includes government agencies such as the U.S. Department of Justice, U.S. Department of Homeland Security, U.S. Army, U.S. Navy, FEMA, and many more.

### Key Highlights:



**Guarantee of Quality and Best Rates:** As a top industry provider, we deliver premium translation services tailored to meet the unique requirements of the U.S. Government, all at one of the most competitive prices on the GSA Schedule.



**Extensive Multilingual Expertise:** With proficiency in over 200 languages, we are a one-stop solution for any organization requiring reliable, high-quality language services.



**Rigorous Translation Quality Assurance:** Every project is carefully managed to ensure precision and consistency. We leverage the best technology and resources available, combined with thorough quality measures, to deliver results that exceed client expectations.



**24/7 Remote Over-the-Phone and Virtual Interpretation:** Our expert interpreters are available around the clock to provide on-demand over-the-phone and virtual interpretation services, ensuring seamless communication anytime, anywhere.



**Certified ASL Professionals for Public and Private Sectors:** We work with the most highly qualified and certified American Sign Language (ASL) interpreters, meeting the strictest standards required for government contracts and accessibility compliance.

## Certifications and Awards:



**ISO Certifications:** Trusted Translations has earned ISO certifications including ISO 9001:2015, ISO 17100:2015, ISO 18587:2017, ISO 18841:2018, and ISO 20228:2019, demonstrating our unwavering commitment to quality, consistency, and excellence.



**Membership in the ATA:** As an active member of the American Translators Association, we employ ATA-certified professionals who ensure top-tier quality and reliability.



**Hispanic-Owned Business Recognition:** Ranked among the Top 500 Hispanic-American Owned Businesses in the U.S., Trusted Translations stands as a testament to innovation and growth in the language services sector.



**Expert Legal Team:** With U.S.-licensed bilingual attorneys on staff, we ensure that sensitive legal translations are precise, compliant, and meet the highest standards. Certifications are available upon request.



**Court-Approved Translators:** Our federally-approved court translators guarantee the utmost accuracy for legal and official documentation, ensuring that all translations are defensible and meet judicial standards.

## Customer Information

- 1a. Table of Awarded Special Item Numbers with appropriate cross reference to item descriptions and awarded prices:**

SIN	RECOVERY	SIN Description
541930	541930RC	Translation and Interpretation Services
OLM	OLMRC	Order-Level Materials (OLMs)

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. See GSA Pricing Below**

- 1c. A description of all corresponding commercial job titles, experience, functional responsibility, and education for those types of employees or subcontractors who will perform services:**

See Price List

- 2. Maximum Order.**

SIN	Maximum Order
541930	<b>\$350,000</b>
OLM	\$250,000

\*Ordering activities may request a price reduction at any time before placing an order, establishing a BPA, or in conjunction with the annual BPA review. However, the ordering activity shall seek a price reduction when the order or BPA exceeds the simplified acquisition threshold. Schedule contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order or BPA.

- 3. Minimum Order.**

\$100

- 4. Geographic Coverage.**

Domestic and Overseas

- 5. Points of Production.**

66 West Flagler Street, 12<sup>th</sup> Floor  
Miami, FL 33130  
[www.trustedtranslations.com](http://www.trustedtranslations.com)

- 6. Statement of Net Price.**

Prices are listed as GSA Net, discount deducted and IFF included.

**7. Quantity Discounts.**

None

**8. Prompt Payment Terms.**

Net 30 Days - Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

**9. Foreign Items.**

None

**10a. Time of Delivery.**

Specified in the Task Order

**10b. Expedited Delivery.**

Contact Contractor

**10c. Overnight and Two-Day Delivery.**

Contact Contractor

**10d. Urgent Requirements.**

Contact Contractor

**11. F.O.B. Points.**

Destination

**12a. Ordering Address.**

Trusted Translations, Inc.  
66 West Flagler Street, 12th Floor Miami, FL 33130

**Phone:** (786) 206-4455

**Fax:** (202) 350-0512

**Email:** [richard@trustedtranslations.com](mailto:richard@trustedtranslations.com)

**12b. Ordering Procedures.**

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and are found in Federal Acquisition Regulation (FAR) 8.405-3

**13. Payment Address.**

Trusted Translations, Inc. 108 N. Virginia Ave.  
Fall Church, VA 22046

Phone: (202) 345-1986

Fax: (202) 350-0512

Email: [gsa@trustedtranslations.com](mailto:gsa@trustedtranslations.com)

14. **Warranty Provision.**  
Contractor's Standard Commercial Warranty
15. **Export Packing Charges.**  
N/A
16. **Terms and Conditions of Rental, Maintenance, and Repair.**  
N/A
17. **Terms and Conditions of Installation.**  
N/A
- 18a. **Terms and Conditions of Repair Parts Indicating Date of Parts Price Lists and any Discounts from List Prices.**  
N/A
- 18b. **Terms and Conditions for any Other Services.**  
N/A
19. **List of Service and Distribution Points.**  
N/A
20. **List of Participating Dealers.**  
N/A
21. **Preventive Maintenance.**  
N/A
- 22a. **Special Attributes to Include Environmental Attributes.**  
N/A
- 22b. **If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services offered and show where full details can be found (e.g., Contractor's website or other location). ICT accessibility standards can be found at <https://www.section508.gov/>.**  
Available
23. **Unique Entity Identified (UEI) number:**  
YAL5J4TLE4W4
24. **Notification Regarding Registration in SAM Database.**  
Trusted Translations, Inc. is registered in the System for Award Management (SAM) database. Contractor will accept LH and FFP. CAGE CODE: 327D7



## Federal Rates - GSA Schedule Price List

### Document Translations – SIN 541930, 541930RC

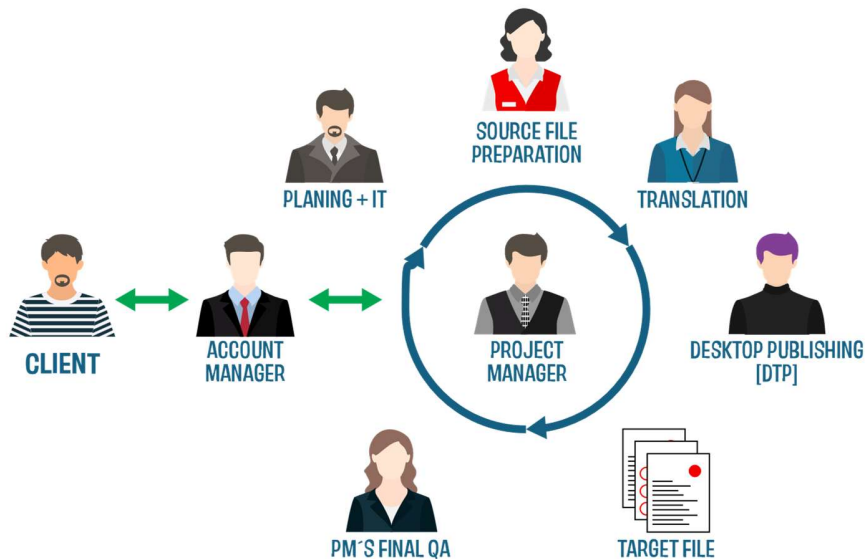
LABOR CATEGORY NAME	Unit	Price
Spanish	WORD	\$ 0.0655
Hindi	WORD	\$ 0.0957
Portuguese (Brazil)	WORD	\$ 0.0660
Urdu	WORD	\$ 0.0957
Turkish	WORD	\$ 0.0997
Chinese Simplified	WORD	\$ 0.0791
Arabic	WORD	\$ 0.0856
Creole	WORD	\$ 0.0856
Dutch	WORD	\$ 0.0957
French	WORD	\$ 0.0856
Greek	WORD	\$ 0.0997
Hebrew	WORD	\$ 0.0997
Hungarian	WORD	\$ 0.0997
Italian	WORD	\$ 0.0997
Korean	WORD	\$ 0.0856
Polish	WORD	\$ 0.0997
Portuguese (Europe)	WORD	\$ 0.0992
Romanian	WORD	\$ 0.0997
Russian	WORD	\$ 0.0856
Slovak	WORD	\$ 0.0997
Thai	WORD	\$ 0.0997
Ukrainian	WORD	\$ 0.0997
Czech	WORD	\$ 0.0997
Chinese Traditional	WORD	\$ 0.0997
Danish	WORD	\$ 0.1259
Finnish	WORD	\$ 0.1259
German	WORD	\$ 0.0856
Indonesian	WORD	\$ 0.0997
Japanese	WORD	\$ 0.0856
Norwegian	WORD	\$ 0.1259
Swedish	WORD	\$ 0.1259
Vietnamese	WORD	\$ 0.0856

\*Rush rates may apply

LABOR CATEGORY NAME	Unit	Price
DTP w/Source Files- Simple	PAGE	\$ 3.02
DTP w/Source Files- Complex	PAGE	\$ 4.03
DTP w/out Source Files- Simple	PAGE	\$ 5.02
DTP w/out Source Files- Complex	PAGE	\$ 8.06
DTP Recreation	HOURL	\$ 35.26

**Description:** Trusted Translations offers high-quality translation services at the best rates on the entire GSA schedule. We use only tested and proven linguistic resources to provide translation services to and from over 200 languages. Further, we utilize the latest technologies in translation to ensure accuracy, consistency, and lower costs. Our translations are quality-checked to ensure every translation meets and exceeds the expectations of our clients.

**Certification/Experience:** Resources are certified by a reputable association or institution, which may include the American Translators Association (ATA) and have more than three years of proven expertise.

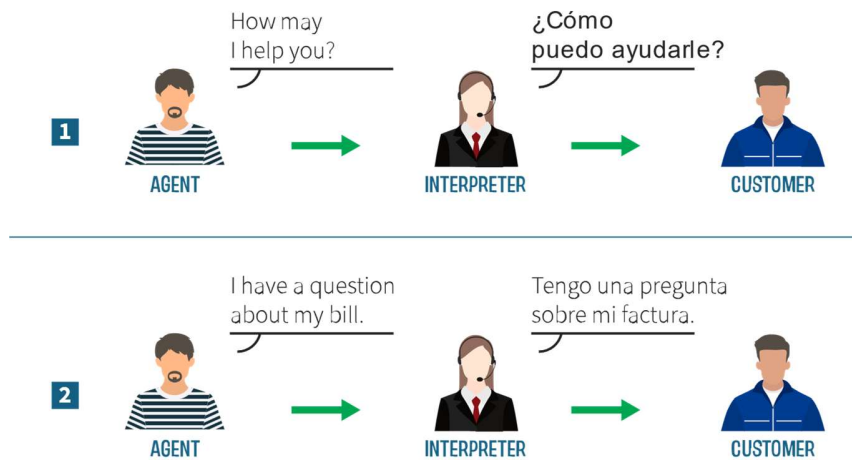


**Telephonic Interpretation Services – SIN 541930, 541930-RC**

LABOR CATEGORY NAME	Unit	Price
Telephonic Interpretation Services	MINUTE	\$ 1.61

**Description:** Trusted Translations provides high-quality over-the-phone interpreting utilizing the latest technology. A video component can also be added if required. The interpreter will be chosen from a large pool of qualified linguists that in aggregate speak over 200 languages, and who specialize in a variety of subject matters; this includes medical and federally-certified linguists. This service can be "on demand" or scheduled.

**Certification/Experience:** Resources are certified by a reputable association or institution, which may include American Translators Association (ATA) and have more than three years of proven expertise.



**Face-to-Face Interpretation Services and Services for the Visual and Hearing Impaired  
– SIN 541930, 541930RC**

LABOR CATEGORY NAME	Unit	Price
Simultaneous interpreting within the continental U.S. for common languages	HOUR	\$201.51
Consecutive interpreting within the continental U.S. for common languages	HOUR	\$120.90
Sign Language Interpretation	HOUR	\$79.34
<b>Emergency Rates/Nights &amp; Weekends below.</b>		
<b>Region 1:</b> ASL, SEE, PSE, CDI, Cued Speech, Signed English - Emergency Rates/Nights & Weekends	HOUR	\$109.99
<b>Region 2:</b> ASL, SEE, PSE, CDI, Cued Speech, Signed English – Emergency Rates/Nights & Weekends	HOUR	\$89.99
<b>Region 3:</b> ASL, SEE, PSE, CDI, Cued Speech, Signed English - Emergency Rates/Nights & Weekends	HOUR	\$94.99
<b>Region 4:</b> ASL, SEE, PSE, CDI, Cued Speech, Signed English - Emergency Rates/Nights & Weekends	HOUR	\$103.89
<b>Region 5:</b> ASL, SEE, PSE, CDI, Cued Speech, Signed English - Emergency Rates/Nights & Weekends	HOUR	\$119.98

\*Please refer to page 15 for Region location.

**Description** Trusted Translations provides live person-to-perform interpreting at physical locations as specified by the client. The interpreter will be chosen from a large pool of interpreters that together speak over 200 languages including Sign Languages (e.g., ASL and English Sign Language), and who specialize in a variety of subject matters; this includes medical and federally-certified linguists for a variety of settings. Interpreters are quality tested and verified prior to being placed on one of our projects. Our interpreter will fluently interpret the languages necessary so as to enable the parties to communicate and achieve all performance goals.

**Certification/Experience:** Certified by a reputable association, which may include American Translators Association (ATA) / Registry for Interpreters for the Deaf (RID) and have at least 3 years of experience.

**TypeWell and Cart Services – SIN 541930, 541930RC**

REGION	LABOR CATEGORY NAME	Unit	Price
1	TypeWell Service	HOUR	\$172.99
1	ON-Site CART Service	HOUR	\$172.99
1	Remote TypeWell/Cart Service	HOUR	\$99.99
1	TypeWell Service Emergency Rates/Nights & Weekends	HOUR	\$185.49
1	ON-Site CART Service Emergency Rates/Nights & Weekends	HOUR	\$185.99
1	Remote TypeWell/Cart Service Emergency Rates/Nights & Weekends	HOUR	\$109.99
2	TypeWell Service	HOUR	\$155.99
2	ON-Site CART Service	HOUR	\$155.99
2	Remote TypeWell/Cart Service	HOUR	\$89.99
2	TypeWell Service Emergency Rates/Nights & Weekend	HOUR	\$162.99
2	ON-Site CART Service Emergency Rates/Nights & Weekends	HOUR	\$162.99
2	Remote TypeWell/Cart Service Emergency Rates/Nights & Weekends	HOUR	\$99.99
3	TypeWell Service	HOUR	\$149.99
3	ON-Site CART Service	HOUR	\$149.99
3	Remote TypeWell/Cart Service	HOUR	\$84.99
3	TypeWell Service Emergency Rates/Nights & Weekends	HOUR	\$159.98
3	ON-Site CART Service Emergency Rates/Nights & Weekends	HOUR	\$159.98
3	Remote TypeWell/Cart Service Emergency Rates/Nights & Weekends	HOUR	\$94.99
4	TypeWell Service	HOUR	\$159.99
4	ON-Site CART Service Standard Notice	HOUR	\$152.99
4	ON-Site CART Service Short Notice	HOUR	\$175.99
4	Remote CART Service Standard Notice	HOUR	\$92.99
4	Remote CART Service Short Notice	HOUR	\$99.99
4	Remote TypeWell/Cart Service	HOUR	\$94.95
4	TypeWell Service Emergency Rates/Nights & Weekends	HOUR	\$169.98
4	ON-Site CART Service Emergency Rates/Nights & Weekends	HOUR	\$169.98
4	Remote TypeWell/Cart Service Emergency Rates/Nights & Weekends	HOUR	\$103.89
5	TypeWell Service	HOUR	\$175.99
5	ON-Site CART Service	HOUR	\$175.99
5	Remote TypeWell/Cart Service	HOUR	\$109.99
5	TypeWell Service Emergency Rates/Nights & Weekends	HOUR	\$185.93
5	ON-Site CART Service Emergency Rates/Nights & Weekends	HOUR	\$185.99
5	Remote TypeWell/Cart Service Emergency Rates/Nights & Weekends	HOUR	\$119.98
All	VRI - First 15 Minutes	HOUR	\$39.99
All	VRI - First 15 Minutes Per Minute Thereafter	HOUR	\$2.89
All	Onsite CART support (Short Notice)	HOUR	\$175.99
All	Onsite CART support (Standard Notice)	HOUR	\$152.99
All	Remote Cart Support (Short Notice)	HOUR	\$99.99
All	Remote Cart Support (Standard Notice)	HOUR	\$92.99

\*Please refer to page 15 for Region location.

Geographic Regions	
Region	States
Region 1: NORTHEAST/MID ATLANTIC	WV, VA, DC, MD, NY, VT, DE, NJ, ME, PA, NH, CT, RI, MA
Region 2: GREAT LAKES/SOUTHEAST	MN, WI, MI, IL, IN, OH, KY, FL, TN, NC, SC, GA, AL, MS
Region 3: CENTRAL PLAINS	KS, MO, NE, IA
Region 4: SOUTHWEST/ROCKY MTNS	OK, AR, LA, TX, NM, CO, UT, WY, SD, ND, MT
Region 5: PACIFIC, ALASKA & HAWAII	OK, AR, LA, TX, NM, CO, UT, WY, SD, ND, MT

## Service Descriptions

Labor Category Title	Functional Responsibilities	Education/Experience
Translation	As a full-service agency, our service includes translation, edition and proofreading by different translators, as well as the translation of all types of documents to and from all file formats. Out on staff desktop publishing and IT experts have worked with virtually every design software and software programming language, and can ensure the seamless and effortless delivery of even the most complex and high volume projects.	Certified by a reputable association, which may include American Translators Association (ATA) and Registry for Interpreters for the Deaf (RID) and at least 5 years of experience.
Phone Interpretation	Provide a person to perform interpreting over the phone, brought in on a means suitable to client including a conference bridge provided by us or another party. A video component can also be added. The person will be chosen from a large pool of interpreters that together speak over 200 languages as well as Sign Languages, and who specialize in a variety of subject matters; this includes medical and federally certified linguists.  Interpreters are quality tested to be professional and fit in to the environment rather than stick out. This person will fluently interpret the languages necessary so as to enable the parties to communicate optimally and achieve all other performance goals. This service can also be “on demand” and can include a video aspect, which would be especially crucial in Sign Language environments.	Certified by a reputable association, which may include American Translators Association (ATA) and Registry for Interpreters for the Deaf (RID) and at least 3 years of experience.
Face to Face Interpretation-Simultaneous	Provide a person to perform interpreting face to face to a physical location as specified by the client. The person will be chosen from a large pool of interpreters that together speak over 200 languages as well as Sign Languages, and who specialize in a variety of subject matters; this includes medical and federally certified linguists for a variety of settings. Interpreters are quality tested to be professional and fit in to the environment rather than stick out. Choice will be based on a variety of factors including languages, specialties, proximity to the location. This person will fluently interpret the languages necessary so as to enable the parties to communicate optimally and achieve all other performance goals. This service is face to face and only interpreters tested who prove to have the mental dexterity necessary to perform simultaneous interpretation will be chosen.	Certified by a reputable association, which may include American Translators Association (ATA) and Registry for Interpreters for the Deaf (RID) and at least 3 years of experience.
Face to Face Interpretation-Consecutive	Provide a person to perform interpreting face to face to a physical location as specified by the client. The person will be chosen from a large pool of interpreters that together speak over 200 languages as well as Sign Languages, and who specialize in a variety of subject matters; this includes medical and federally certified linguists for a variety of settings. Interpreters are quality tested to be professional and fit in to the environment rather than stick out. Choice will be based on a variety of factors languages, specialties, and proximity to the location. This person will fluently interpret the languages necessary so as to enable the parties to communicate optimally and achieve all other performance goals. This service is face to face and only interpreters	Certified by a reputable association, which may include American Translators Association (ATA) and Registry for Interpreters for the Deaf (RID) and at least 3 years of experience.



	tested who prove to have the mental dexterity necessary to perform consecutive interpretation will be chosen.	
<b>Sign Language Interpretation Services</b>	<p>We are able to provide all services under this SIN, as outlined by GSA: ASL/English, Manually Coded English, Pigeon Signed English (PSE), Contact Sign, International Sign Other services include Closed Captioning, Voice- Overs, Textbook or Audio Script Translation, Website (HTML) and Online Document Translation with typesetting services, Telephone Services (TDD and TTY), Close- Captioning, Deaf Interpreting, Tactile, and Cued English Transliteration. Braille, Text Adaptation, and Section 508 Compliant Language Services. These services may take place at a physical location as specified by the client, or through various platforms including VTEL, Videophone and more. The interpreter(s) will be chosen from a large pool based on a variety of factors as specified by the client – including type of service, subject matter, and proximity- in order to achieve all of the client performance goals.</p>	<p>Certified by a reputable association, which may include American Translators Association (ATA) and Registry for Interpreters for the Deaf (RID) and at least one (1) year of experience</p>
<b>TypeWell Services</b>	<p>TypeWell services consist of real time transcription of speech-to-text. This service can be provided on-site or remotely. Provider will translate all speech, into English text, simultaneously, as close to verbatim as possible.</p> <p>Onsite TypeWell Services: Utilizes two laptop computers. One laptop computer will allow the provider to transcribe, in real time, the speech to text, meaning for meaning.</p> <p>The second laptop computer will be used by the customer, in order to read, and type in questions or comments for the provider to say. Upon completion of the services, a transcript of the assignment can be requested. The provider will utilize a computer, stenotype machine and real-time software. The text is displayed as full screen of dialogue.</p> <p>Remote TypeWell Services: The provider transcribes, in real time, the speech to text, meaning for meaning and speech is transmitted over the internet to the customer.</p> <p>The transcription is sent back over the internet to the reader. This service uses secure software and website (ex. StreamText and Go To Meeting) that are compatible with government systems be viewed on numerous computers or projection screens.</p>	<p>Bachelor's degree and at least three (3) years' experience.</p>
<b>CART Services</b>	<p>CART services will translate all speech, into English text, simultaneous, as close to verbatim as possible. The service is sometimes referred to as captioning. The formatting is acceptable by court reporters in legal settings. The Captioner will utilize a computer, stenotype machine and real-time software.</p> <p>On-Site CART: services: the text is displayed as full screen of dialogue.</p> <p>Remote CART: uses a secure website that can be viewed on numerous computers or projection screens.</p>	<p>Bachelor's degree and at least three (3) years' experience.</p>

<p><b>Video Remote Interpreting (VRI)</b></p>	<p>VRI is a sign language interpreting service, provided over the internet via video. Providers have extensive experience and hold the necessary certifications with the NCRA. They possess the experience and knowledge to provide high quality and accurate services to include all the spoken words and environmental sounds empowering the consumer to decide what is important to them. We perform a rigorous screening to ensure that our reporters provide our clients with professional, detailed and dependable service. Trusted Translations can provide services with both standard and short notice requests.</p> <p>See contract for minimum hourly requirements, and required notice.</p>	<p>Certified by the Registry for Interpreters for the Deaf (RID) and at least two (2) years' experience.</p>
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**Interpretation Commitment**

All interpretation requests are subject to a minimum commitment of 2 hours.

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (\*\*) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

SCLS MATRIX		
SCLS Eligible Contract Service/Labor Category	SCLS Equivalent Code - Title	WD Number
Translation (Slovak, Spanish, Swedish, Thai, Turkish, Ukrainian, Urdu, Vietnamese, DTP With or Without Source File - Simple or Complex, Recreation)	30110 – Foreign Language Translator	87-0989
Phone Interpretation	30110 – Foreign Language Translator	87-0989
Face to Face Interpretation-Simultaneous	30110 – Foreign Language Translator	87-0989
Face to Face Interpretation-Consecutive	30110 – Foreign Language Translator	87-0989
Sign Language Interpretation Services (ASL, SEE, PSE, CDI, Cued Speech, Signed English - Emergency Rates/Nights & Weekends - Regions 1-5)	30130 – Interpreter (Sign Language)	88-0742
TypeWell Services (Remote, Emergency Rates/ Night & Weekends - Regions 1-5)	30110 – Foreign Language Translator	87-0989
CART Services (On-Site Short and Standard Notice, Remote Short and Standard Notice, On-Site or Remote Emergency Rates/ Night & Weekends - Regions 1-5)	30110 – Foreign Language Translator	87-0989
Video Remote Interpreting (VRI) (First 15 Minutes and Per Minute Thereafter)	30110 – Foreign Language Translator	87-0989